



打造Real Life語感

TOEIC聽力測驗中的對話與獨白

TOEIC 聽力測驗的對話、獨白，是真實生活可能發生的各種情景，例如顧客購買商品後，向電話客服詢問換貨，或是辦公室中，對廠商、合約的看法與建議。

熟悉內容，就是發現自己聽力盲點的過程，可能是不熟悉特定領域說法，比如指示方向、或是協商用語，或其實是聽英文的「習慣」不好，只聽一兩個字、漏掉前後文；學英文不能太僵化，同樣意思，人家換個字講，還是要能切換過來。



1 閱讀速度是關鍵

在播放談話內容之前，快速看過題目，聽談話時答題就準。(來得及掃過答案選項更好。)

2 判斷WH問題關鍵字

Who, What, When, Where, Why, How
聽清楚關鍵字就作答。

3 每句話都透露訊息

主題大意常常第一句就出現，建議和要求常在最後一句；對話也會透露說者的背景關係、想法感受。

4 掌握語意、同義字

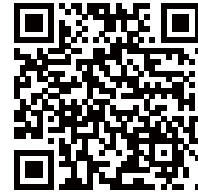
“Here's the thing.” (重點是...) “I'll take a rain check.” (下次吧) 這樣的口語會出現，或是“Can you believe it?” (你相信嗎?) 這句話隨前後文，可能表示不滿、興奮...要能夠判斷。

對話中可能說 “get back” (收回)，但答案用字不見得一樣，可能用 “regain”、“retrieve”。





對話、獨白題可能怎麼問、該如何運用判斷作答，從以下範例實際感覺。先聽聲音作答，再看正解和談話原文。



2人對話

- 1 Where are they?**
 - (A) in a college
 - (B) in a mall
 - (C) in an apartment
 - (D) in a factory
- 2 Where is the manager's office?**
 - (A) near the food court
 - (B) next to the fitting rooms
 - (C) next to the customer service counter
 - (D) on the third floor
- 3 What is on the basement floor?**
 - (A) the fitting rooms
 - (B) the food court
 - (C) the men's fashion department
 - (D) the customer service counter

原文：

Man: Excuse me, I'm here to meet the manager. Can you tell me where his office is?

Woman: Sure. You need to go up to the third floor to the men's fashion department. There's a door to the right of the cash desk. Go through the door, and go along the corridor. The manager's office is on the left-hand side. It's opposite of the customer service counter.

Man: Is there an elevator?

Woman: Yes, there is. It's just over there, next to the fitting rooms.

Man: Is there a bathroom I can use, please?

Woman: Yes, on the basement floor near the food court.

Answer:(B) 從 men's fashion(男士時尚) 部門、美食街等判斷對話發生在購物商場。(D) 不要聽到 customer service counter(客服櫃台) 就作答，對話中說 in the opposite of(在對面) 而不是 next to(在旁邊)，選項中正確的事，經理辦公室在三樓。(B) 女子告知洗手間的位置在地下室，靠近美食街，顯然美食街也在地下室。

3人對話

- 1 **When will the meeting take place?**
 - (A) tomorrow afternoon
 - (B) this afternoon
 - (C) tomorrow morning
 - (D) later this evening
- 2 **What will the woman report on at the meeting?**
 - (A) marketing
 - (B) budget
 - (C) sales
 - (D) hiring
- 3 **What do the speakers imply about the meeting?**
 - (A) they are not ready for the meeting.
 - (B) the meeting will be canceled.
 - (C) the agenda is not clear.
 - (D) the meeting will take longer than it usually does.

原文：

Woman: All set for this afternoon's meeting?

Man1: Yep. I got my marketing presentation all ready to go. And you?

Woman: Uh huh. My sales report is done.

Man 2: Have you seen the agenda? There's quite a lot on it.

Woman: I know. We got that new product launch plan to discuss. That'll take a while. And we have to go over the annual plan for next year.

Man 1: And all of these are on top of the usual agenda.

Man 2: It'll be six o'clock before we get out of here.

Answer:(B)(C)(D) 對話中可得知，有些新討論會花掉一些時間，並且“on top of the usual agenda”（夾在平時議程之上），所以會議一定會比平常久。議程聽起來或許複雜，但如果說話者沒有指涉議程不清楚，就不要這樣推測。



對話、獨白題可能怎麼問、該如何運用判斷作答，從以下範例實際感覺。先聽聲音作答，再看正解和談話原文。



1人獨白

- 1** **Where does this announcement take place?**
 - (A) on a train
 - (B) a train station
 - (C) an airport
 - (D) on a coach

- 2** **When will the train arrive in London?**
 - (A) 16 minutes late
 - (B) 6 minutes late
 - (C) On time
 - (D) 60 minutes late

- 3** **In coach E...**
 - (A) you can listen to music.
 - (B) you have to keep quiet.
 - (C) you can get snacks and drinks.
 - (D) you are not allowed to talk.

原文：

Good morning and welcome to the 8:37 service to London, calling at Nottingham, Leicester, Bedford, and Luton. We apologize for our delay due to a signal failure. It is currently 16 – one six – minutes behind schedule. However, we will be able to make up for this lost time and arrive in London on schedule. Hot and cold drinks and snacks are served in coach D. Coach E is a quiet zone, so please keep your voice down and make sure you turn down any music you are listening to.

1人獨白 II.

- 1 To get 3% rebate, customers need to...**
 - (A) pay \$100.
 - (B) apply for an account online.
 - (C) switch over their debits.
 - (D) keep \$10,000 in their accounts.

- 2 Customers will receive \$100 if they...**
 - (A) are over 18 years old.
 - (B) don't already have an account with this bank.
 - (C) set up the account within one week.
 - (D) apply for the account online.

- 3 To open an account, you must...**
 - (A) be American.
 - (B) apply today.
 - (C) be 18 years old.
 - (D) apply online.

原文：

You may be interested in opening a bank account with us. We give a 3% of cash rebate, as long as you keep \$10,000 in your account for the first year. Don't worry about switching over your direct debits and standing orders from your previous bank account- we'll do that for you. If this is your first current account with us, you'll also get \$100 from us. To be eligible for this deal, you must be over 18 and be a US citizen. Apply online today, and your account will be set up within one week.

Answer:(D)(B)(A) 生活中不熟悉的主題，可能一下亂了陣腳，覺得每個選項剛才都有聽見。答案通常不會離問題關鍵字太遠，聽懂“as long as...” (只要 ...)，if 句型，就可以放心作答。